

Roof Pro's, Mike and Steve,

I wanted to let you know how much we appreciated your service during our roof replacement. You made what could have been a trying experience into a painless one. We did call around and get different quotes for the job. Most were in the same range as Roof Pro's, some were lower and some were higher. This is where Mike and Steve came into play with their honesty and service. They took us step by step of what to expect and made us aware so there was no surprises. Mike and Steve won the job because of their honesty and professionalism. They were in constant communication and even after the job was completed they wanted to make sure we were happy with the work. Please feel free to pass this on to your supervisors because I feel excellent service needs to be recognized. Too often the only contact made by the customer is to point out the wrongs. Mike and Steve are an example of what is right with your company. Because of their efforts I would not hesitate to refer or recommend your company.

Sincerely,

GEORGE McELWEE

Jim Bawey